



YMCA Association Services
5657 Spring Garden Rd,
Park Lane Terraces, Suite 700,
Halifax, NS. B3J 3R4
ymcahfx.ca

YMCA of Greater Halifax/Dartmouth Refund and Cancellation Policy

A \$100 non-refundable* deposit is required per session to hold your spot. All deposits are non-refundable (unless medical documentation is provided).

Withdrawals received before June 1, 2024 will receive a full refund less the deposit and \$25 administration fee. Withdrawals occurring after June 1, 2024 will receive a refund of 50% of their camp fees or a full refund less deposit and administration fee if the space can be filled prior to the session. If a withdrawal is received less than 21 days prior to the start of your child's session, **NO REFUND** will be issued.

If your child cannot attend camp due to medical reasons, a full refund (less the \$25 administration fee) will be issued once all appropriate documentation is received.

Should the YMCA cancel your program, a full (pro-rated) refund including deposit will be issued. Should a government mandate cancel or shut down programs, a full (pro-rated) refund will be issued.

Alternatively, for a refund, a credit note for the total value of your program can be issued towards other future Big Cove Programs or other YMCA of Greater Halifax/Dartmouth Programs.

Multiple Registration Cancellation Policy

Due to limited registration space, campers registered for multiple sessions after March 1st will receive **NO REFUND** for withdrawals unless they withdraw from all sessions, in which case the last session will be treated as a single withdrawal for the purposes of determining refunds.

Transportation

Please note, that you must register for the bus during registration. If you need to register or withdraw from the bus service after your camp registration is complete, email bigcove@halifax.ymca.ca. We book buses based on these registration numbers and they must be booked by June 1. We will issue a full refund for your bus fees if you cancel before June 1. Any cancellation after this date (June 1) will receive no refund (unless medical documentation is provided)